

August 2015

# Investor Update



# Caution Regarding Forward-looking Statements

This presentation may contain or incorporate by reference information that includes or is based on forward-looking statements within the meaning of the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements give expectations or forecasts of future events, and can be identified by the fact that they relate to future actions, performance or results rather than strictly to historical or current facts.

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This presentation contains non-GAAP financial measures that the company believes are meaningful to investors. Non-GAAP financial measures are defined and reconciled to the most comparable GAAP financial measure at the end of this report.

All data in this presentation is as of and for the period ending June 30, 2015 unless otherwise stated.



# **Kemper Overview**

#### Multi-line national insurer

- Provide private passenger and commercial auto, home and umbrella in 47 states
- Provide basic life, accident and health products in 48 states
- Multi-channel distribution network

#### Strong capital and liquidity

- \$2.0B shareholders' equity
- 27% debt-to-capital ratio
- 91% of fixed maturity portfolio rated investment grade
- Insurance subs rated "Excellent" by A.M. Best<sup>1</sup>



#### History of opportunistic acquisitions & successful integrations

#### **Experienced management team**

<sup>1</sup>Alliance United Insurance Company is not rated



# **Our History**

#### Began with a strong heritage; refined portfolio of companies over time

ope	In-off from Teledyne with erations in: Standard auto and home Non-standard auto Commercial liability and property Workers' compensation Home service life & health Major medical Worksite products Consumer finance  1995 Acquired Milwaukee Insurance Group (Personal and Acqui Commercial lines)) Incommercial lines) Acquired perso Reliable Life (home service) and Reserve	• Launched Unitrin Direct (personal autorenters) • Sold Pyramid Life (major medical) red Valley ortandard nal and hercial auto)	personal lin and other p	2007 Acquired Meral Insurance (direct and aff personal auto) dated  ons Pr (h • Sc Bu In (c	Resp (directions) pers • Wind Fires (confinar inity; , home)	uired Direct Coonse cet-to- accumer ponal auto) d down of side Bank sumer	onsum t Kemp laced i • C P S C P • E	direct-to- ner marketing per Direct; in run-off   14 Consolidated Preferred, Specialty and Direct into one Expanded shared ervices  2015 Acquired Alliance United (Non- standard auto)
	· · · · · · · · · · · · · · · · · · ·			` `				standard auto)

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# **Lines of Business**

Property & Casualty Insurance \$799MM¹ statutory surplus	<b>Life &amp; Health Insurance</b> \$420MM statutory surplus	Overall
<ul> <li>Distribution:</li> <li>Independent Agents</li> <li>Employer-sponsored voluntary benefit programs</li> </ul>	<ul> <li>Distribution:</li> <li>Captive home service agents</li> <li>Independent agents/Brokers</li> <li>Employer-sponsored voluntary benefit programs</li> </ul>	<ul> <li>30,000+ Independent Agents</li> <li>2,400 Employee Agents</li> </ul>
<ul> <li>Typical Customer:</li> <li>Preferred/Standard—People with assets to protect; value the advice of agents</li> <li>Nonstandard—Individuals ineligible for preferred or standard coverage</li> </ul>	<ul> <li>Typical Customer:</li> <li>Life insurance for modest income consumers</li> <li>A&amp;H for rural markets</li> <li>Life and A&amp;H for those at or near retirement age</li> <li>A&amp;H for employees of small to mid sized businesses</li> </ul>	~6MM policies
<ul> <li>Product Offerings:</li> <li>Standard &amp; nonstandard private passenger auto</li> <li>Nonstandard commercial auto</li> <li>Homeowners and renters</li> <li>Other personal insurance</li> </ul>	<ul> <li>Product Offerings:</li> <li>Basic protection products</li> <li>Life, limited benefit A&amp;H, supplemental A&amp;H, accident and contents</li> </ul>	

<sup>1</sup>P&C includes \$9MM from Capitol County Mutual Fire Insurance Company, an affiliated mutual insurance company owned by its policyholders.



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# P&C Businesses Offer Product and Distribution Diversity

#### **Private Passenger Auto**

- Long-term recognized carrier in standard & nonstandard market
- Expanding nonstandard presence in California with Alliance United acquisition
- Preferred/Standard: awardwinning claims service
- Nonstandard: claims handling meets unique market needs
- Sold in 47 states and D.C. through more than 11,000 independent agents
- Top premium states:CA, TX, NY & NC

Net Earned Premiums: 1H15 \$442MM 2014 \$831MM

#### **Commercial Auto**

- Focused on light artisan vehicles
- Characteristics similar to private passenger auto
- Customers tend to be owners of small businesses
- Sold in seven states through 2,800 independent insurance agents; strong, expandable regional presence
- Concentrated in two states (57% CA and 27% TX)

Net Earned Premiums: 1H15 \$27MM 2014 \$55MM

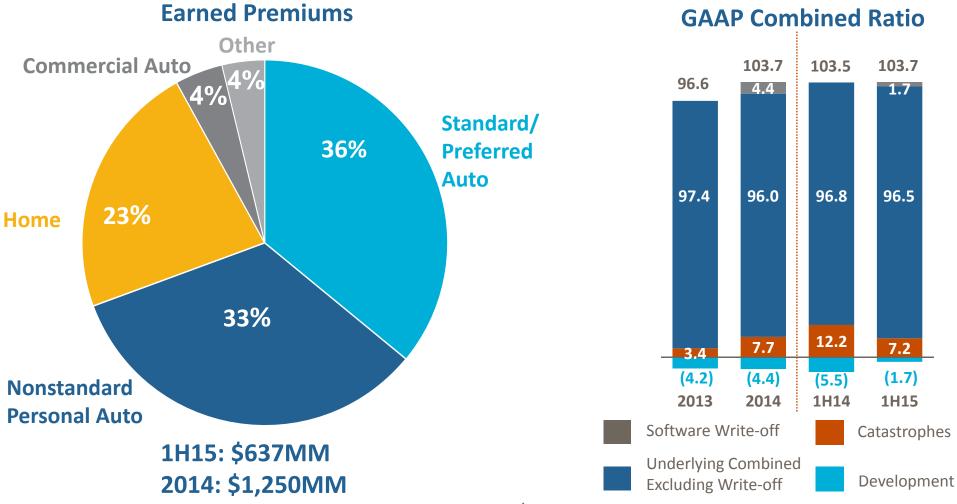
#### **Home and Other Personal**

- Often sold with auto as part of our Package Plus offering
- More than 50% of home policies are Package Plus
- Reduced exposures to catastrophe-prone areas in recent years
- Home can be sold with other personal insurance products such as umbrella and inland marine
- Limited earthquake exposures
- Top premium states: CA, NY, TX & NC

Net Earned Premiums: 1H15 \$168MM 2014 \$364MM



# Kemper Property & Casualty Financial Highlights



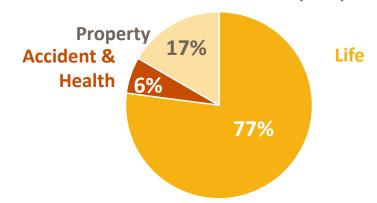
- Completed Alliance United acquisition; added \$62 million of earned premiums since April 30, 2015 and more than \$350 million of annualized earned premiums
- 2014 underlying combined ratio, excluding software write-off, improved 1.4 points
- Excluding Alliance United, 1H 2015 underlying loss & LAE ratio improved slightly from standard auto and homeowners, mostly offset by higher frequency in nonstandard auto



#### Life & Health Businesses—Stable Base + Growth Areas

#### **Kemper Home Service Companies**

- 2,400 career agents in 25 states serving
   5MM policies
- Low face amount protection for individuals and families
- Lead product: ordinary life insurance, including permanent & term insurance
- Limited sensitivity to interest rate or stock market volatility
- Simple products with stable cash flows
- No fixed or variable annuity exposure

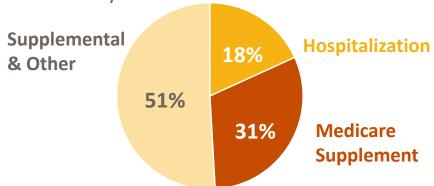


Net Earned Premiums: 1H15 \$228MM

2014 \$479MM

#### **Reserve National**

- 20,000+ independent agents
- Historically served rural markets:
  - Individuals, self-employed & employers
  - Licensed in 48 states
- Moving toward supplemental products
- Key growth initiatives and products
  - Kemper Senior Solutions: small face life and limited home health care for those at or near retirement age
  - Kemper Benefits: critical illness and accident insurance offered through worksite and affinity channels

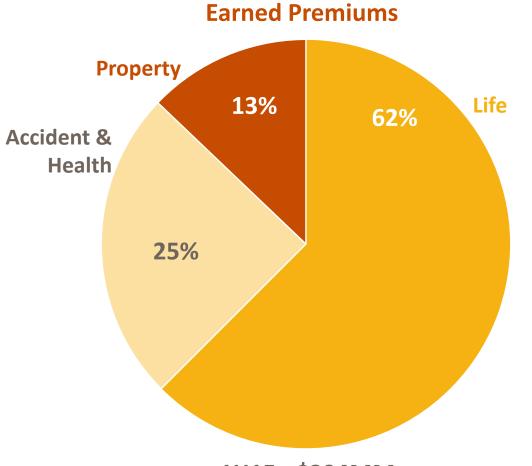


Net Earned Premiums: 1H15 \$66MM

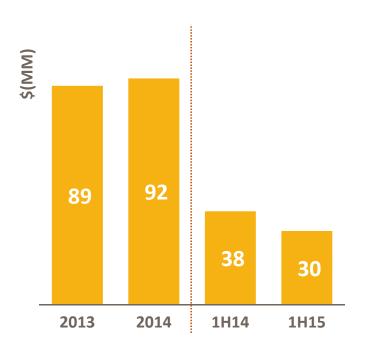
2014 \$134MM



# Kemper Life & Health Financial Highlights



#### **Net Operating Income**

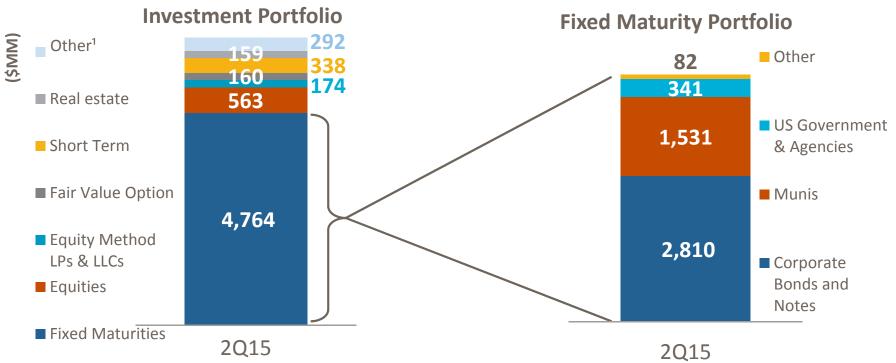


1H15: \$294MM 2014: \$613MM

- Stable earned premiums with upside from Reserve National's distribution initiatives
- Low interest rate environment continues to pressure earnings
- 1H15 results include \$5MM adjustment to deferred premium reserves



# Kemper Investment Portfolio Overview



**Total Investments:** \$6,450MM

 Total return investment strategy with an emphasis on yield

- No direct exposure to:
  - Securities lending
  - Credit or other derivatives
- Minimal exposure to foreign sovereign governments
- Centralized investment function

**Total Fixed Maturities:** \$4,764MM
Unrealized Gain: \$331MM

- Primarily high grade municipal, corporate and agency bonds; 91% investment grade
- ~30% of fixed maturities held in states and political subdivisions (munis); maximum exposure in any one state is 1.3% of total investments
- Average duration is 6.6 years
- Pre-tax annualized book yield of 5.2% in 1H15

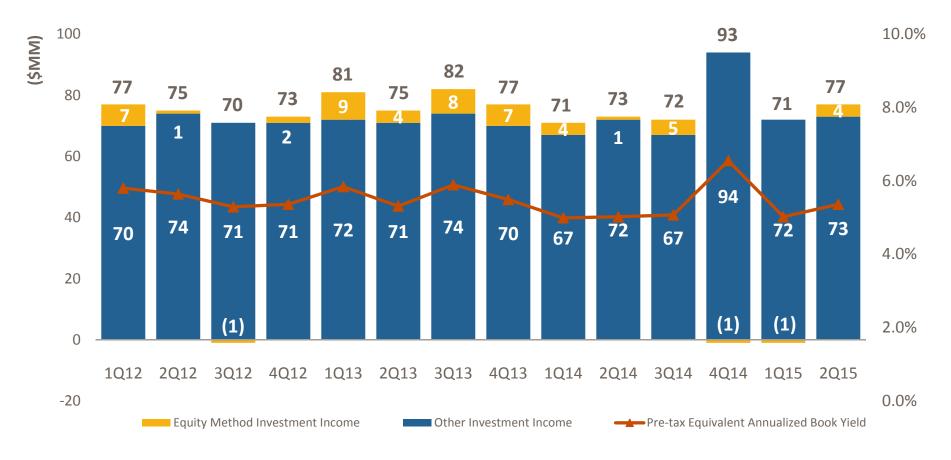


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<sup>&</sup>lt;sup>1</sup> Includes \$285MM policyholder loans and \$7MM other investments

#### **Investment Portfolio Metrics**

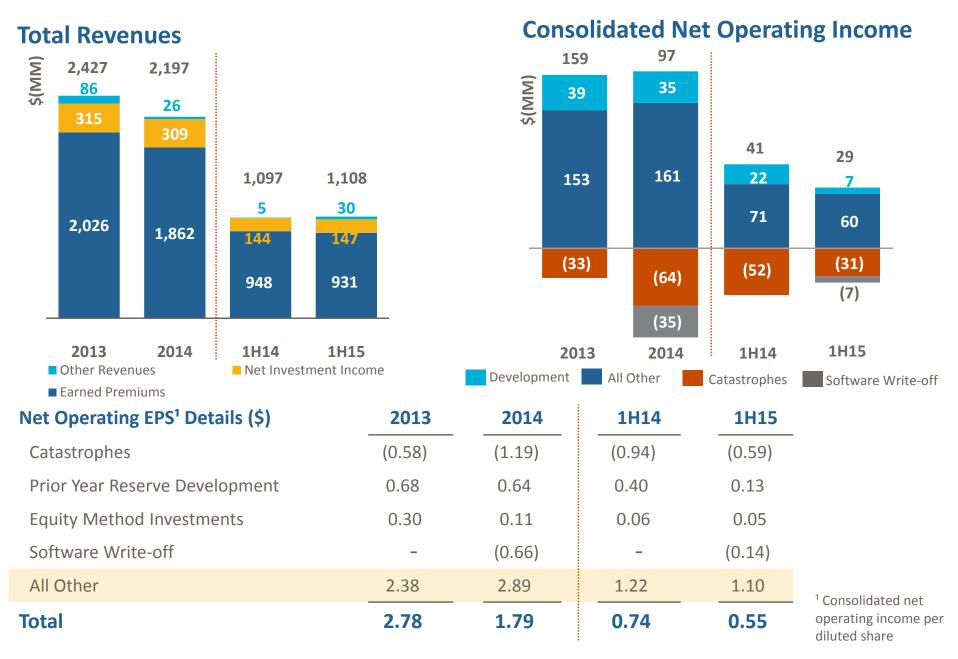
Total net investment income and yield



- Relatively stable income and yield; \$ 22MM special dividend received 4Q14
- Equity method investments provide above average yields but come with volatility
- Portfolio is well positioned over the medium term

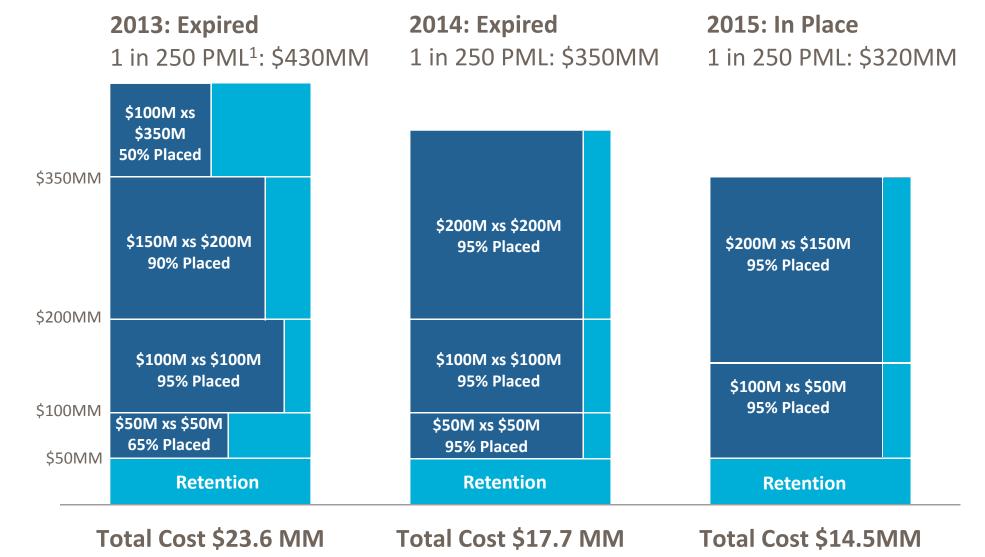


# Kemper Corporation Consolidated Financial Highlights





# Catastrophe Risk Management



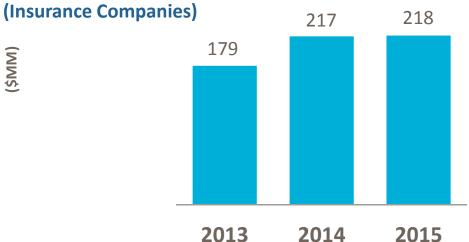
- PML's came down as we moved away from the coast and reduced concentrations
- Increased reinsurance coverage within the layers & locked in a multi-year agreement

  ¹ Probable Maximum Loss

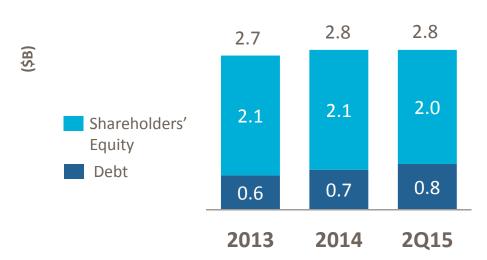


# **Liquidity & Capital Overview**





#### **Stable capital profile**



Dividends paid to Ke	emper Co	rporation	(\$MM)
Insurance subs	95	217	235
Remaining planned			50-80

Risk-Based Capital	(%)	
Life & Health	425	430
Property & Casualty	350	350

<b>Key Metrics</b>			
Debt to Total Capital	23%	26%	27%
Undrawn Parent Credit Facility (PCF) (\$MM)	225	225	225
Allowed Sub. Borrowings from FHLB <sup>2</sup> under PCF (\$MM)	250	250	250

<sup>&</sup>lt;sup>2</sup> Federal Home Loan Bank



<sup>&</sup>lt;sup>1</sup> Calculated as the greater of 10% of insurance statutory surplus or insurance statutory net income from the prior year

# **Capital Deployment Priorities**

#### 1. Fund profitable organic growth—improve margins in all lines

#### 2. Strategic acquisitions:

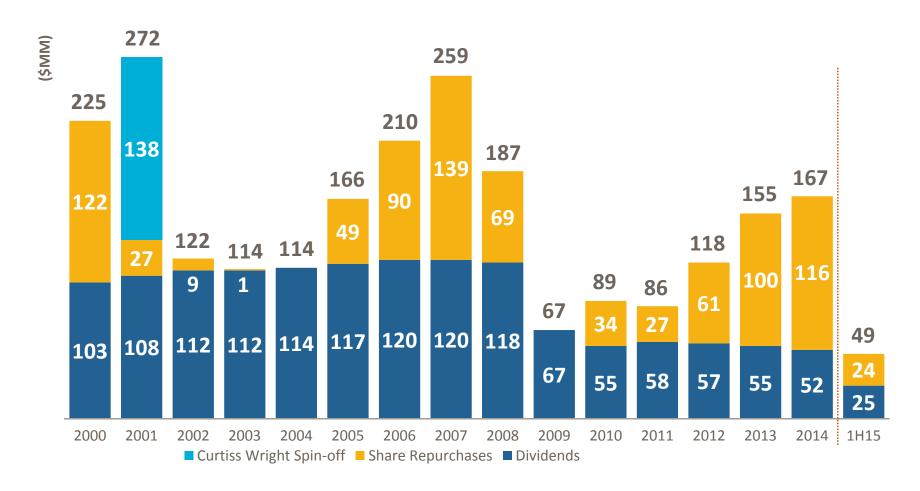
- Bolt-on standard & preferred opportunities
- Geographic expansion of non-standard auto
- Leverage scale in life operations

#### 3. Return capital to shareholders:

- Maintain competitive dividends
- Repurchase shares
  - \$116MM repurchased in 2014; \$24MM in 1H15
  - \$300MM program (\$267MM remaining); no expiration date



# Capital Returned to Shareholders



- Strong history of returning capital to shareholders
- Despite reducing dividend during financial crisis, remained at competitive level
- Repurchased shares opportunistically

Note: components may not sum to totals due to rounding



# The Case for Kemper

Multi-line national insurer with diverse products, multi-channel distribution and experienced management team

Conservative balance sheet with strong liquidity

History of creating shareholder value

Improving fundamentals in P&C



# KEMPER

# Appendix

### **Consolidated Statements of Income**

# Kemper Corporation & Subsidiaries

Six Months Ended									
(\$MM)		2Q14		2Q15	Change	Comments			
Revenues:									
Earned Premiums:									
Property & Casualty	\$	640	\$	637	-0.5%	Profit improvement actions			
Life & Health		308		294	-4.5%	Adjustment for deferred premium			
Net Investment Income		144		147	2.1%	reserves			
Other Income		-		2	NM				
Net Realized Investment Gains		5		28	460.0%	Higher gains on sales of equity securities			
Total Revenues		1,097		1,108	1.0%				
Expenses:									
Incurred Losses and LAE:									
Property & Casualty		483		479	-0.8%				
Life & Health		193		194	0.5%				
Insurance Expenses		313		307	-1.9%				
Write-off of Long-lived Asset		-		11	100.0%				
Loss from Early Extinguishment of Debt		-		9	100.0%	Retired debt maturing in Nov.			
Interest and Other Expenses		45		56	24.4%	Higher interest and retirement benefits			
Total Expenses		1,034		1,056	2.1%				
Income Tax Expense		(19)		(11)	NM				
Net Income from Continuing Ops.		44	\$	41	-6.8%				
Total Net Income		44	\$	43	-2.3%				



# **Consolidated Balance Sheets**

# Kemper Corporation & Subsidiaries

(\$MM)	2014	2Q15	Change	Comments
Assets:				
Cash and Investments:				
Fixed Maturities at Fair Value	\$ 4,778	\$ 4,764	-0.3%	
Equity Securities	632	563	-10.9%	
Equity Method LLC/LP	185	174	-5.9%	Intentionally reducing portfolio
Fair Value Option Investments	53	160	201.9%	Additional capital at Parent Company
Other Investments	450	451	0.2%	
Cash & Short-term Inv.	418	432	3.3%	
Total Cash & Investments	6,516	6,544	0.4%	
Receivables from Policyholders	295	335	13.6%	Acquisition of Alliance United
Other Receivables	187	267	42.8%	Acquisition of Alliance United
Deferred Acquisition Costs	303	317	4.6%	
Goodwill	312	319	2.2%	Acquisition of Alliance United
Other Assets	220	273	24.1%	Acquisition of Alliance United
Total Assets	\$ 7,833	\$ 8,055	2.8%	
Liabilities & Shareholders' Equity:				
Insurance Reserves	\$ 4,007	\$ 4,187	4.5%	Acquisition of Alliance United
Unearned Premiums	537	606	12.8%	Acquisition of Alliance United
Debt	752	750	-0.3%	
Other Liabilities	446	500	12.1%	Acquisition of Alliance United
Total Liabilities	5,742	6,043	5.2%	
Shareholders' Equity	2,091	2,012	-3.8%	
Total Liabilities & Shareholders' Equity	\$ 7,833	\$ 8,055	2.8%	



#### Non-GAAP Financial Measures

Underlying Combined Ratio The discussion for the Property & Casualty Insurance segment uses the non-GAAP financial measures of (i) Underlying Losses and LAE and (ii) Underlying Combined Ratio. Underlying Losses and LAE (also referred to as "Current Year Non-catastrophe Losses and LAE") exclude the impact of catastrophe losses, and loss and LAE reserve development from prior years from the Company's Incurred Losses and LAE, which is the most directly comparable GAAP financial measure. The Underlying Combined Ratio is computed by adding the Current Year Non-catastrophe Losses and LAE Ratio with the Insurance Expense (including write-offs of long-lived assets) Ratio. The most directly comparable GAAP financial measure is the Combined Ratio, which is computed by adding total incurred losses and LAE ratio, including the impact of catastrophe losses, and loss and LAE reserve development from prior years with the Insurance Expense (including write-offs of long-lived assets) Ratio. The Company believes Underlying Losses and LAE and the Underlying Combined Ratio are useful to investors and are used by management to reveal the trends in the Company's Property & Casualty Insurance business that may be obscured by catastrophe losses and prior year reserve development.

The components of the Underlying Combined Ratio and a reconciliation of the Underlying Combined Ratio to the GAAP combined ratio is presented below:

<u>Underlying Combined Ratio</u>	2013	2014	1H14	1H15
Current Year Non-catastrophe Losses and LAE Ratio	70.4%	67.7%	68.7%	69.6%
Insurance Expense Ratio, Excluding Write-off of Long-lived Asset	27.0%	28.3%	28.1%	26.9%
Impact on Ratio from Write-off of Long-lived Asset	0.0%	4.4%	0.0%	1.7%
Underlying Combined Ratio	97.4%	100.4%	96.8%	98.2%
Non-GAAP Measure Reconciliation				
Underlying Combined Ratio	97.4%	100.4%	96.8%	98.2%
Current Year Catastrophe Losses and LAE Ratio	3.4%	7.7%	12.2%	7.2%
Prior Years Non-catastrophe Losses and LAE Ratio	-3.3%	-3.1%	-4.3%	-1.0%
Prior Years Catastrophe Losses and LAE Ratio	-0.9%	-1.3%	-1.2%	-0.7%
Combined Ratio as Reported	96.6%	103.7%	103.5%	103.7%

<sup>&</sup>lt;sup>1</sup> Accounting principles generally accepted in the United States



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#### Non-GAAP Financial Measures - Continued

Consolidated Net Operating Income is an after-tax, non-GAAP financial measure computed by excluding from income from continuing operations the after-tax impact of 1) net realized gains on sales of investments, 2) net impairment losses recognized in earnings related to investments, 3) loss from early extinguishment of debt and 4) significant non-recurring or infrequent items that may not be indicative of ongoing operations. Significant nonrecurring items are excluded when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years and (b) there has been no similar charge or gain within the prior two years. The most directly comparable GAAP financial measure is income from continuing operations.

A reconciliation of Consolidated Net Operating Income to Income from Continuing Operations is presented below:

Dollars in Millions		2014	1H14	1H15
Consolidated Net Operating Income	\$ 159.2	\$ 97.1	\$ 41.1	\$ 28.5
Net Income (Loss) From:				
Net Realized Gains on Sales of Investments	64.4	25.4	6.6	24.3
Net Impairment Losses Recognized in Earnings	(9.1)	(9.9)	(3.2)	(6.0)
Loss from Early Extinguishment of Debt				(5.9)
Income from Continuing Operations		\$ 112.6	\$ 44.5	\$ 40.9

**Diluted Net Operating EPS** is a non-GAAP financial measure, that is computed by dividing Consolidated Net Operating Income by the weighted-average unrestricted shares and equivalent shares outstanding assuming dilution. The most directly comparable GAAP financial measure is income from continuing operations per unrestricted share - diluted.

A reconciliation of Diluted Net Operating EPS to Income from Continuing Operations Per Unrestricted Share – Diluted is presented below:

		2013		2013		2014		1H14		1H15		
Diluted Net Operating EPS	\$	2.78	\$	1.79	\$	0.74	\$	0.55				
Diluted Earnings Per Share From:												
Net Realized Gains on Sales of Investments		1.12		0.47		0.12		0.47				
Net Impairment Losses Recognized in Earnings		(0.16)		(0.18)		(0.06)		(0.12)				
Loss from Early Extinguishment of Debt		-		-		-		(0.11)				
Income from Continuing Operations Per												
Unrestricted Share - Diluted	\$	3.74	\$	2.08	\$	0.80	\$	0.79				

